

Messaging Terms & Conditions:

You agree to receive informational messages (appointment reminders, account notifications, etc.) from Alemana Counseling. Message frequency varies. Message and data rates may apply. For help, email us at hello@alemanacounseling.com. You can opt out at any time by replying STOP.

Mobile SMS Messaging Privacy Policy:

Information collected:

We may collect information such as name, phone number, and email address.

Use of information collected:

We may use the information we collect to perform the services requested, including billing, customer service, appointment reminders, and other administrative requests.

Sharing of information collected:

We may share the information we collect with payment processors, legal authorities, and partners so that these service providers can perform their regular duties. We do not share, sell, rent, or trade any information provided with third parties for promotional purposes.

As a current or prospective customer, you understand that you can text us STOP at any time to opt out of receiving SMS text messages from us. You can text us HELP at any time to receive help.

You understand that the messaging frequency may vary. Messaging & data rates may apply.

Your mobile information will not be shared with any third parties/affiliates for marketing/promotional purposes. All policies are followed as per CTIA guidelines 5.2.1. If you want your information to be removed, you can contact us via email or regular mail.

Opt-in text messages using the website:

Our customers opt-in by visiting our website www.mywebsite.com/contactus.html. They provide us with consent for texting by filling out our web form with an optional mobile number. We text them only after receiving their consent. If they do not provide us with their consent, we do not text them